



REQUEST FOR RETURN AUTHORIZATION

SUBMIT FORM BY EMAIL TO ACCOUNTING@WHEELWORLDINC.COM

DATE _____ PHONE _____

COMPANY _____ EMAIL _____

CONTACT _____ PREAPPROVED BY _____

QUANTITY	PART#	PO# / INVOICE#	REASON CODE	MOUNTED?

RETURN REASON CODE (Record appropriate code in the reason code column above)

- | | | |
|---------------------------------|-----------------------------|-------------------------------|
| 1. Incorrect item ordered. | 6. Received mixed wheel. | 11. Product pitting |
| 2. Incorrect quantity ordered. | 7. Damaged during shipping. | 12. Product peeling. |
| 3. Incorrect item received. | 8. Fitment interference. | 13. Finish defect. |
| 4. Incorrect quantity received. | 9. Structural defect. | 14. Lost sale/canceled order. |
| 5. Duplicate order. | 10. Out of Round. | 15. Other _____ |

Are all wheels to be returned in the original packaging with ALL protective packaging intact? YES NO

*** Wheels not repackaged with protective foam, plastic rings, cardboard covers may be damaged in return transit.

No cardboard or plastic rings should be in direct contact with the wheels. Foam packaging must separate them to avoid cardboard burn.

Credit will not be provided for damaged returns and customer will be responsible for return freight to get them back.

If damaged or defective product, have you sent pictures or videos? YES NO N/A

Photo or video evidence is required. Please email to orders@wheelworldinc.com or text to 503-754-0669.

Out of round evidence can be provided by a video showing the wobble on the balancer and amount of weight required.

****** THIS FORM OR RETURN APPROVAL DOES NOT GUARANTEE THE THE WHEEL(S) WILL BE REPLACED, REPAIRED, OR CREDITED. SOME RETURNS MAY BE SUBJECT TO A RESTOCKING FEE OF UP TO 25% AND/OR NORMAL FREIGHT CHARGES. RETURNED GOODS ARE ISSUED CREDIT ONLY AND NO REIMBURSEMENTS FOR LABOR OR ANCILLARY CHARGES WILL BE PROVIDED.**

INTERNAL USE ONLY			
RG# _____			
VENDOR PO#	REPLACEMENT PO#	RETURN FREIGHT TRACKING	CUST. CREDIT MEMO #
ORIGINAL INVOICE #	REPLACEMENT INV #		VEND. CREDIT MEMO #